Vocera History of Innovation

Scroll the infographic below to learn about our customer milestones, technology innovations, industry awards, and more.

We've Changed the Conversation. Again.

2019

Vocera Vina Smartphone App

Optimize patient safety by helping clinicians to make decisions in real time.

Vocera Smartbadge

Small, lightweight, and wearable, the Vocera Smartbadge is purpose-built for the patient care environment.

2018

1,000,000th Vocera Badge

Calls made with Vocera technology by year

2018	285,489,613
2017	320,400,498

2017

Select Awards

- Forbes 100 Most Trustworthy Companies in America
- Top 25 Healthcare Technology Solution Providers – CIO Applications
- 20 Most Valuable Brands – Insights Success Magazine
- Best Clinical Efficiency Solution Award – MedTech Breakthrough Awards
- Healthcare Informatics 100
- IDC Health Insights HealthTech Rankings Top 50
- 150 Top Places to Work (Second Year in a Row) – Becker's Hospital Review

2016

- The U.S. Army makes the Vocera Platform the standard for U.S. Army medical facilities worldwide.
- Vocera acquires Extension Healthcare, deepening the Vocera Platform's interoperability with more than 120 clinical systems.
- Vocera Badge model B3000n is introduced, adding Bluetooth pairing and other new features.
- The National Institute of Standards and Technology awards FIPS 140-2 Certification for the Vocera Badge model B3000n.

> We are very proud to serve military hospitals and improve the healthcare experience for soldiers, veterans, families, and care teams around the world."
>
> *Brent Lang*
> President and CEO of Vocera

2015

- Two-way communication is now possible between Vocera software and electronic health records.
- Vocera acquires docBeat, a secure, cloud-based messaging application for healthcare.
- The U.S. Department of Defense awards Vocera an Authority to Operate. Vocera security validations meet stringent standards set by the U.S. federal government and Department of Defense.

50%

Santa Clara Valley Medical Center improved bed turnover rates 50% through two-way integration between their Vocera system and Epic's environmental services.

One month after **Stillwater Medical Center** integrated its nurse call system with its Vocera system, HCAHPS survey scores for staff responsiveness increased **8.4%**. Pain management satisfaction scores rose **15.3%**.

2014

- The National Institute of Standards and Technology awards FIPS 140-2 certification for Vocera Badge model B3000 from the National Institute of Standards and Technology.
- KLAS names Vocera the leader in the wireless communication category for the second year in a row.
- Vocera acquires mVisum, a developer of alarm management technology for health systems, and unveils new alarm management and analytics solutions.
- Vocera opens an office in Dubai, United Arab Emirates.

2013

500,000th Vocera Badge

- Vocera wins "Best in KLAS" for excellence in healthcare communication.
- KLAS ranks Vocera number one in wireless communications for healthcare.
- Vocera Collaboration Suite introduced, enabling the Vocera experience on iPhones and Android devices.
- Vocera opens office in Bangalore, India.

> "Initially, we weren't really focused on the workflow. We were just trying to secure our communications, but now a nurse can text a physician directly and receive a direct call in response. A process that used to take 30 to 45 minutes is now **almost instant.**"
>
> *Ryan Ellerton*
> Senior Business Analyst, Halifax Health

2012

- Vocera goes public as "VCRA" on the NYSE. We have the resources and fortitude to help ensure your success with our solutions over the long term.

Cuyuna Regional Medical Center (CRMC) is first to deploy Vocera B3000 Badges.

Using Vocera technology, CRMC decreased the average length of a surgical case **5%** and the average total labor expense **5.6%** per case.

They reduced steps **37%**, saving about one mile per person per shift.

2011

- Vocera Badge model B3000 is introduced. It allows better durability, advancements in speech recognition, and improved performance in noisy environments. Vocera 4.1 System Software is introduced, adding new features that expand the user experience.
- Vocera opens office in Canada.

2010

Vocera acquires three companies:

- Wallace Wireless, a developer of software solutions that deliver pages, text messages, and alerts directly to smartphones in a secure, reliable, and traceable way.
- ExpressHealth, a company delivering services to help hospitals humanize the patient experience and improve patient satisfaction, clinical outcomes, safety, and financial performance.
- The makers of OptiVox and VoiceCare solutions, setting the stage for the Vocera Care Experience portfolio.

El Camino Hospital drives innovative use of the Vocera Badge, setting up specialty groups in the software. Saying the command "Chest Pain Alert" into the Vocera Badge activates the chest pain team and clears the cath lab table.

The command "Stroke Alert" activates the stroke team and clears the CT scanner. The hospital improved Sierra door to balloon time from 112 to 62 minutes, measured year over year.

2009

250,000th Vocera Badge

- Vocera receives FIPS 140-2 Certification for the Vocera Badge model B2000.

2008

- Silicon Valley Fast 50 names Vocera one of the fifty fastest-growing private companies in Silicon Valley.

> "Vocera makes it easy for hospital staff members to communicate with each other instantaneously… we can immediately get an extra set of hands to help with a patient in the PACU, or quickly locate specialized equipment that might be in a different end of a wing or on a different floor."
>
> *Bruce O'Donnell*
> Chief Nurse Anesthetist,
> Central Maine Medical Center

Central Maine Medical Center added 350 hours of operating room capacity and saved $300,000 in labor costs annually.

2007

100,000th Vocera Badge

- Vocera Badge model B2000 is introduced. It incorporates BioGate antimicrobial additives to resist the buildup of bacteria.
- Vocera Voice Server 4.1 is introduced.
- TMC Communications Solutions names the Vocera Badge Product of the Year.

2006

- Vocera hires its first technical account manager, who works with customers to optimize their use of Vocera technology.
- Vocera Voice Server 4.0 is introduced.

2005

- Pulver 100 names Vocera in 100 New Growth Companies to Watch.
- Vocera opens offices in the U.K. and Australia.
- Vocera Voice Server 3.1 is introduced, adding new speech recognition enhancements and other advancements.
- The Vocera Badge was the first to enable users call by name, role, broadcast group, and availability.

2004

10,000th Vocera Badge

- First U.S. patent issued for Vocera Badge design. Since 2004 we've received 29 U.S. patents and have nine pending.

2003

- The Vocera Badge makes its healthcare debut at Mercy Medical Center in Roseburg, OR.
- Embedded Systems Conference names Vocera Best of Show.
- First international patent issued for Vocera Badge design.

2002

- The first Vocera Badges ship – model B1000.
- Vocera software version 1.0 is released, enabling the Vocera Badge to run on Wi-Fi. The Vocera Badge was healthcare's first hands-free, wearable VoIP communication device running on Wi-Fi.

2001

- Vocera files for its first patent. The prototype for the Vocera Badge ran on Bluetooth; Wi-Fi was not yet an available technology.

2000

- Dr. Rob Shostak, Randy Nielsen, and Paul Barsley co-found Vocera with a vision to bring the Star Trek communicator to life.

> "You're going to change the way nursing is practiced around the world."
>
> *Hospital nurses upon seeing a Vocera Badge prototype and concept video*

The mission of Vocera is to simplify and improve the lives of healthcare professionals and patients, while enabling hospitals to enhance quality of care and operational efficiency.

In 2000, when the company was founded, we began to change the way care teams communicate. Today, Vocera continues to offer the leading platform for clinical communication and workflow.

More than 1,500 hospitals and health systems around the world have selected our solutions to enable secure, reliable communication and collaboration.

Interoperability between our platform and more than 140 clinical systems helps reduce alarm fatigue and speed up staff response times to improve patient care, safety, and experience, and foster caregiver resiliency.

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