

# OSIS Harnesses HIPAA One for Swift SRA Completion, Slashing Processing Time by 80%



## OSIS At A Glance

### Structure

OSIS is a 501 (c)(3) non-profit organization Ohio Shared Information Services, Inc. (OSIS) is Cincinnati, Ohio's health center-controlled network (HCCN).

### Community

Provides services to Federally Qualified Health Centers (FQHCs) nationwide with solution implementation, technology hosting, training, reporting, and assistance in achieving Meaningful Use.

### Network

OSIS is part of a national network supporting 48 Health Resources and Services Administration (HRSA).

### Influence and Impact

OSIS represents over 1,200,000 patient lives and covers 32 states. This reach includes 115 health centers where solutions and analytics tools improve care integration and delivery - representing medical, dental, and behavioral health services.

### EHR

NextGen

### Intracorpore Health Solutions Deployed

HIPAA One Enterprise - since 2019

OSIS is a national Health Center Controlled Network (HCCN) based in Cincinnati that provides technology assistance to a network of 28 Federally Qualified Health Centers (FQHCs). Each center must regularly complete a Security Risk Analysis (SRA) and ensure compliance with HIPAA.

In 2019, under the direction of its Security Analyst, OSIS implemented a more unified approach to cybersecurity.

## Project Goals

- Increase the visibility of cyber risk across the network.
- Detect non-compliance they needed to remediate.
- Improve ability to track previous SRAs
- Enable access to policy and procedure templates to help streamline workflow
- Determine which members still needed to complete SRAs.

## Results

### Saving time and resources by improving the risk assessment process

Combining healthcare cybersecurity expertise and HIPAA One's automated tools has increased SRA completion and accelerated the SRA process for many healthcare entities.

Leading to:

- **83.9%+** Improvement in SRA Completion
- **11.5%** Y/Y Increase in Network Members Completing SRAs
- Meeting organizational goals for SRA completion

## Cybersecurity Becomes Complicated in a Network Setting

OSIS identified the escalating challenge of cybersecurity risk within its FQHC network and mandated assistance for members in completing Security Risk Assessments (SRAs) for HIPAA compliance. The organization implemented a centralized solution to streamline processes, resulting in many members completing their SRAs, and enabling OSIS to meet its internal SRA completion goals.

The need for this centralized approach arose from members relying on diverse SRA tools, including government-provided ones, or even opting out of the SRA process altogether. Plus, network organizations created their own Policies and Procedures templates independently, leading to disparate risk views.

## Investing in People, Process, and Technology

A comprehensive solution was required to help members navigate the HIPAA compliance process, provide technical assistance, and send critical workflow reminders. After reviewing 13 solution providers, OSIS selected HIPAA One Enterprise and built a standard process to improve cybersecurity across its network.

## A Seamless Security and Compliance Experience

OSIS used HIPAA One to send its network a customized risk assessment template, including specific known risks and remediation steps.

The solution helped members:

- Confidently completed their SRAs and provided OSIS full visibility of its network's cybersecurity risks.
- Follow the step-by-step SRA instructions for their practice, receiving reminders to ensure they complete their assessment on time.

Once each member completed their SRA assessments the information was sent to OSIS, providing a unified risk view across the entire network. This allowed OSIS to track the progress of individual members plus update risks.

## Optimizing Workflow Efficiency

Empowered by HIPAA One, the streamlined workflow significantly enhanced OSIS's support for network organizations. Using the advanced features of HIPAA One, members reduced administrative burdens. *For example, responses from the previous year's Security Risk Assessments (SRAs) were conveniently stored in the system, allowing members to update their information efficiently vs starting from scratch.*

*HIPAA One Platform simplified the SRA process, which resulted in substantial time and resource savings for OSIS.*

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